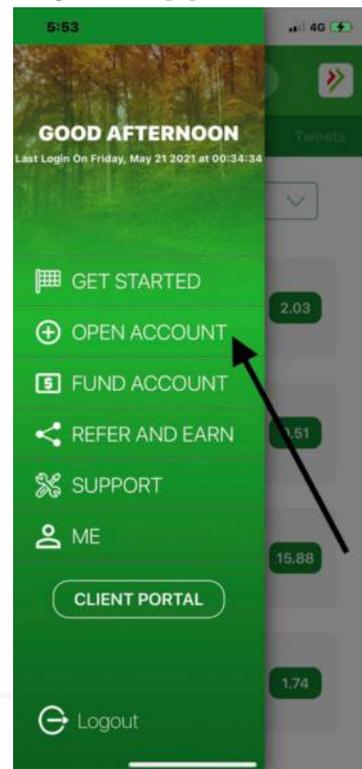


# OPEN ACCOUNT MANUAL

## 1.0 Install MTradeGo Mobile App at Google Play or App Store.

- 1.1 Sign Up with email & password.  
Verify your email. Log in by using email & password, key in security code from your email.

Refer Open Account. Click on it and pop up will lead you to the Account Opening page.



- 1.2 Fill in your email, username, password.

**IMPORTANT:** Key in the same email you sign up with MTradeGo Mobile App. Please record all this information for your future reference. This will be your client portal log in information.

**Open an Account**  
It's easy. Here's how to get started:

- 1 Create a username and password
- 2 Confirm your email address
- 3 Complete the application

**Create a Username and Password**

Email Address  
mikesim2020@gmail.com

Username  
mikesm236

- ✓ Length of 8 or 9 letters and numbers
- ✓ Contain at least 3 letters and 3 numbers
- ✓ Begin with a letter
- ✓ Lower case only, no spaces, no special characters

Password  
.....

Confirm Password  
.....

**Region**  
Region of Legal Residence  
Malaysia

## 1.3 Check your email & confirm your email address.

English ▾



### Check your email and confirm your email address

Your username is **mikesm236**

We sent a confirmation email to  
**mikesim2020@gmail.com**

[Change Email Address](#)

---

Can't find the email?

Some emails can take up to ten minutes to arrive.  
Check your junk/spam folder.

[Resend Email](#)

## 2.0 Click Verify Account



## Account Verification

Dear Applicant,

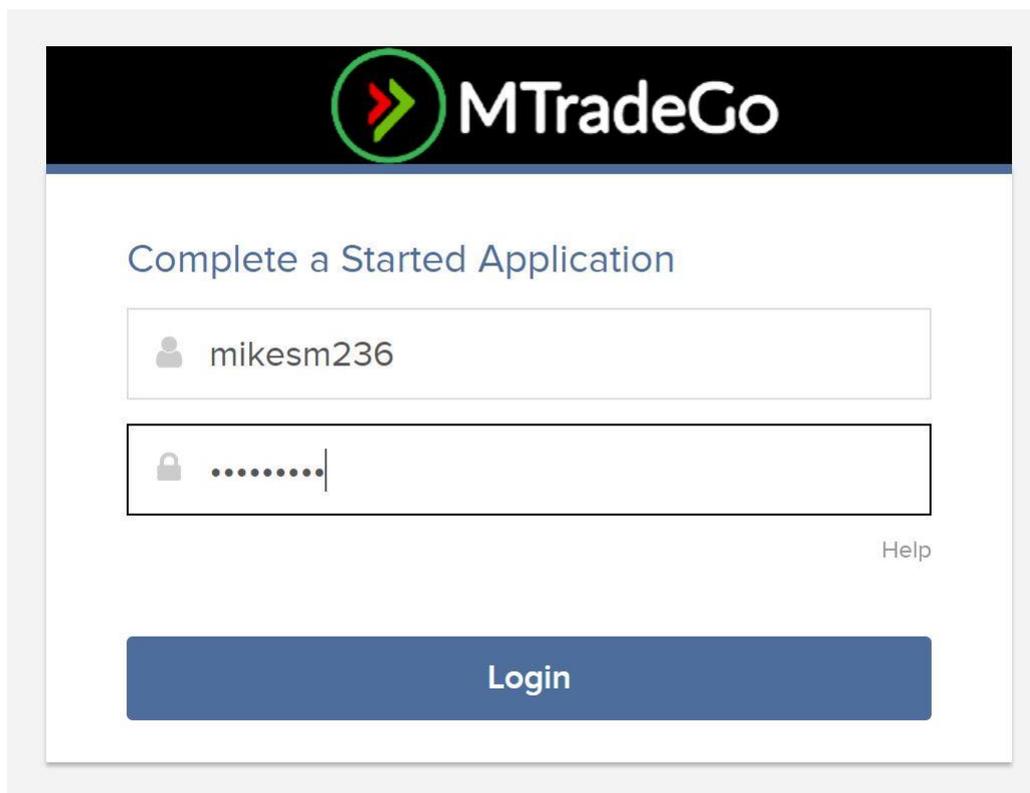
Please verify your account by clicking the *Verify Account* link below. When you click the link you will be brought to your account application and will need to enter your username and password to continue.

[Verify Account](#)

We look forward to serving you.

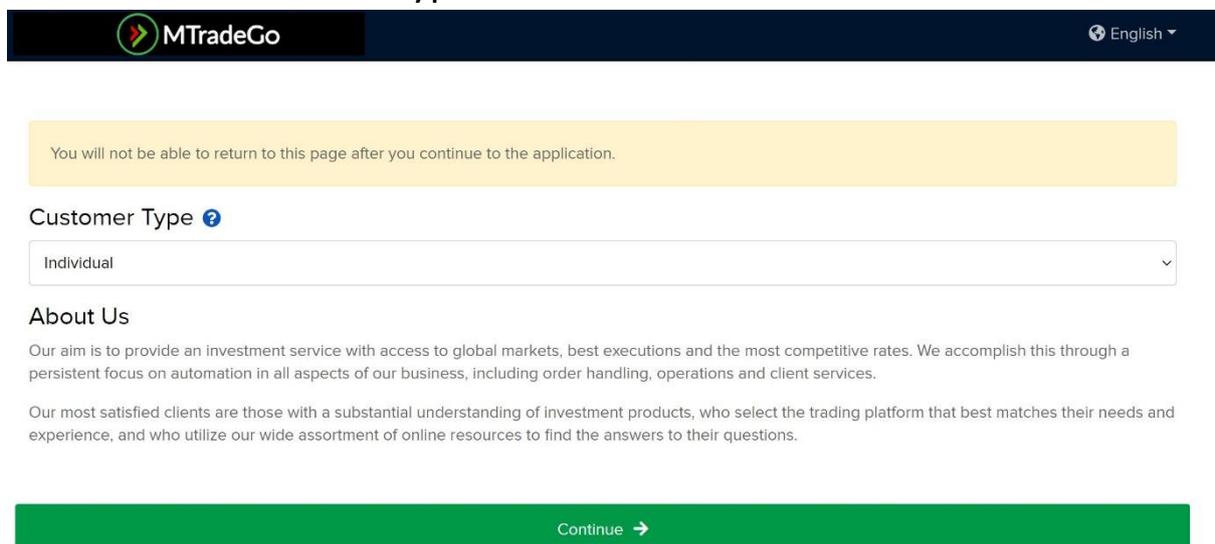
**MTradeGo Support Team**

## 2.1 Log in by using Username and Password in Step 1.2



The image shows the MTradeGo login interface. At the top, there is a dark blue header with the MTradeGo logo (a green circle with a red and green arrow) and the text "MTradeGo". Below the header, the main content area is white. It features the heading "Complete a Started Application" in blue. There are two input fields: the first contains the username "mikesm236" and the second contains a masked password ".....". To the right of the password field is a "Help" link. At the bottom of the form is a large blue button labeled "Login".

## 2.2 Choose Individual Type



The image shows the MTradeGo Customer Type selection screen. At the top, there is a dark blue header with the MTradeGo logo on the left and "English" with a dropdown arrow on the right. Below the header, there is a yellow warning box that says "You will not be able to return to this page after you continue to the application." Below the warning box is the heading "Customer Type" with a question mark icon. There is a dropdown menu with "Individual" selected. Below the dropdown menu is the heading "About Us" followed by two paragraphs of text. At the bottom of the screen is a large green button labeled "Continue" with a right-pointing arrow.

## 2.3 Fill in all accurate information.

MTradeGo English U5915545

About You Regulatory Account Setup Status

### About You

#### Contact Information

I only have a single name.

Salutation:  First Name:  Middle Name(s):

Last Name:  Suffix:

Address Line One:

Address Line Two:

City:  State/Province:  Zip/Postal Code:



#### Why do we collect this information?

We are required to collect the personal information in this application to comply with government anti-money laundering regulations. We understand that confidentiality and security of the personal information that you share with us is important. Read our [Privacy Policy](#).



#### Why do I need a mobile number?

## 2.4 If you do not have personal Tax ID, tick as below.

About You Regulatory Account Setup Status

Date of Birth:

Marital Status:  Number of Dependents:

Tax Residency Country:  Tax Identification Number:

I have a Tax Identification Number.

US Internal Revenue Service rules require the collection of a taxpayer identification number (or equivalent) (TIN) for all of your tax residencies. Failure to provide a TIN may require us to treat your account as undocumented for US tax purposes and impose exceptional withholding on income and proceeds paid to the account. Update your entry and provide your TIN above. If you do not have a TIN, provide an appropriate reason (one selection required):

I have a US taxpayer identification number and I will add it to the W8 tax form.

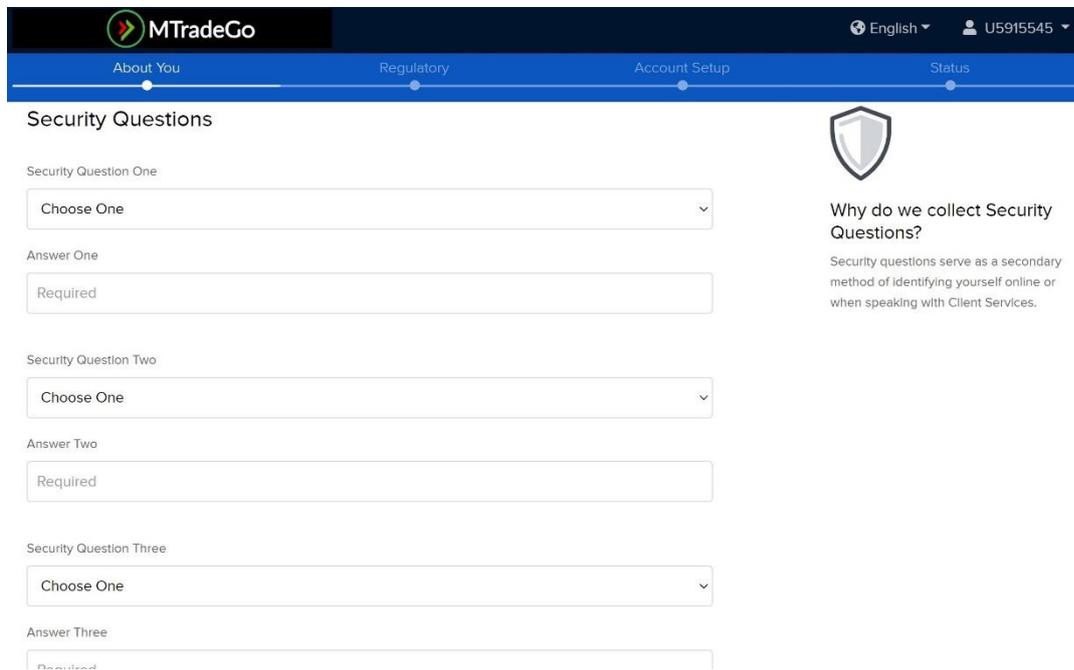
The specified country does not issue TINs to its residents.

I am not legally required to obtain a TIN from the specified country.

TINs are issued, however, account holder is exempt from this requirement under the laws of the specified country.

2.5 Answer all the security questions.

**IMPORTANT:** Record all this information for future verification.



MTradeGo English U5915545

About You Regulatory Account Setup Status

### Security Questions

Security Question One

Choose One

Answer One

Required

Security Question Two

Choose One

Answer Two

Required

Security Question Three

Choose One

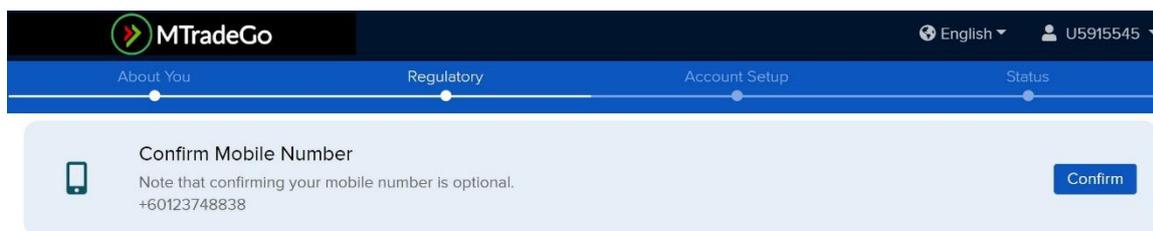
Answer Three

Required

**Why do we collect Security Questions?**

Security questions serve as a secondary method of identifying yourself online or when speaking with Client Services.

2.6 Choose Account Type. **If you want to trade options, Margin Account is required.**



MTradeGo English U5915545

About You Regulatory Account Setup Status

**Confirm Mobile Number**

Note that confirming your mobile number is optional.

+60123748838

Confirm

## Configure Your Trading Account

### Account Type

Margin

### Income and Worth ?

Provide the financial information below, which will be used by our Compliance Department to determine whether you are eligible to trade the investment products you select now or in the future.

Annual Net Income in USD

Choose One

Net Worth in USD

Choose One

Liquid Net Worth in USD

Choose One



### Will my information be sold?

We never sell your information to third parties, nor will we call you and suggest investments for you.

## 2.7 Enter your income level and Net Worth. To Trade Options, your income level & net worth must be USD100K and above.

**MTradeGo** English U5915545

About You Regulatory Account Setup Status

### Income and Worth ?

Provide the financial information below, which will be used by our Compliance Department to determine whether you are eligible to trade the investment products you select now or in the future.

Annual Net Income in USD

Net Worth in USD

Liquid Net Worth in USD

### Investment Objectives and Intended Purpose of Trading ?

Your choices below determine the investment products that you can be approved to trade. Check all that apply.

Growth

Hedging

Preservation of Capital and Income Generation

Profits from Active Trading and Speculation

### Will my information be sold?

We never sell your information to third parties, nor will we call you and suggest investments for you.

## 3.0 Under Tax Treaty, choose below for Malaysian.

### Treaty Benefits Qualifications

I certify that I am a resident of the country below within the meaning of the income tax treaty between the United States and that country.

I do not qualify for US tax treaty benefits.

### Certification

Under penalties of perjury, I declare that I have examined the information on this form and to the best of my knowledge and belief it is true, correct, and complete. I further certify under penalties of perjury that:

- I am the individual that is the beneficial owner (or am authorized to sign for the individual that is the beneficial owner) of all the income to which this form relates or am using this form to document myself as an individual that is an owner or account holder of a foreign financial institution,
- The person named on line 1 of this form is not a U.S. person,
- The income to which this form relates is:
  - not effectively connected with the conduct of a trade or business in the United States,
  - effectively connected but is not subject to tax under an income tax treaty, or

### 3.1 Digital Sign It by following your Account Title & Click Continue.

The screenshot shows the MTradeGo account setup interface. At the top, there is a navigation bar with the MTradeGo logo, language selection (English), and user ID (U5915545). Below this is a progress bar with four steps: 'About You', 'Regulatory', 'Account Setup', and 'Status'. The 'Account Setup' step is currently active. The main content area is titled 'Signature' and contains a confirmation statement: 'By typing my signature and clicking 'Continue' below, I confirm that: (1) All information and/or documentation provided by me during the account application process is accurate, complete and up-to-date and that I intend Interactive Brokers to rely upon it; (2) I have read and understood all of the information provided to me by Interactive Brokers; (3) I consent and agree to the terms of all the above agreements and disclosures provided to me during the account application process; and (4) I understand and agree that my electronic signature is the legal equivalent of a manual written signature.' Below the text, there are two fields: 'Account Title' and 'Dated'. The 'Dated' field shows '2021 April 12 7:45AM EDT'. A signature field is labeled 'Signature - Min Teck Sim' and contains a light blue rectangular box. At the bottom, there are two buttons: a white 'Back' button with a left arrow and a green 'Continue' button with a right arrow.

3.2 Upload All Necessary Documents as below. You can fund your account once you received notification via email that your application is approved. You can Confirm your mobile and activate the OTP after that. If you have any questions, please email: [admin@mtrade.go](mailto:admin@mtrade.go)

The screenshot shows the 'Final Steps to a Completed Application' section of the MTradeGo account setup interface. It features a navigation bar and progress bar similar to the previous screenshot. The main content area is titled 'Final Steps to a Completed Application' and includes the instruction: 'Review and complete the following items where applicable.' Below this, there are four light blue rounded rectangular boxes, each containing a checklist item with a checkbox, a description, and a corresponding action button. The items are: 1. 'Fund Your Account' with a checkbox, a note 'We review funded account applications first. If for any reason your application does not get approved, we will send your money back.', and buttons for 'Transaction History' and 'Fund Your Account'. 2. 'Confirm Mobile Number' with a checkbox, a note 'Note that confirming your mobile number is optional. +60123748838', and a 'Confirm' button. 3. 'Answer these open questions' with a checkbox, the word 'REQUIRED', and an 'Answer Questions' button. 4. 'Submit A Document To Verify Your Residential Address' with a checkbox, the name 'Mr. Min Teck Sim (Account Holder)', and an 'Upload Document' button.